

## Version: Chrome

Ξ 1) Click the

button at the top right hand corner

## 2) Tools $\rightarrow$ Clear Browsing Data

Chrome	Settings		Se	New tab Ctrl+T   New window Ctrl+N   New incognito window Ctrl+Shift+N   Bookmarks Ctrl+Shift+N
History Extensions	Sign in Sign in to Google Chrome with your Google Account to save your personalized			Edit Cut Copy Paste   Zoom - 175% + CC   Save page as Crit+5 Crit+5 Crit+5   Find Crit+5 Crit+5 Crit+5
		Create application chortcuts		Print Ctrl+P Tools
Settings	web and access them from Google Chrome on -	Extensions		History Ctrl+H
	your favorite Google services. <u>Learn more</u>	Task manager Clear browsing data	Shift+Esc Ctrl+Shift+Del	Downloads Ctrl+3
Help	Sign in to Chrome	Report an issue		Sign in to Chrome Settings
		Encoding	(H)	About Google Chrome
		View source Developer tools	Ctrl+U Ctrl+Shift+I	Help
	On startup	JavaScript console	Ctrl+Shift+J	Exit



3) Tick "Empty the Cache" and "Delete Cookies and Other Site and Plug-in Data" → Clear Browsing Data

Clear browsing data	×				
Obliterate the following items from: the past hour	-				
Clear browsing history					
Clear download history					
Empty the cache					
Delete cookies and other site and plug-in data					
Clear saved passwords					
Clear saved Autofill form data					
Clear data from hosted apps					
Deauthorize content licenses					
Learn more Cl	ear browsing data Cancel				

- 4) Click CTRL+F5 at the browser, the browser will blink once.
- 5) Go to https://advance.lexis.com and sign in again

If problem persists, please feel free to contact our customer service hotline at +65-63490110 or <u>click</u> <u>here to chat with our support team</u> via webchat.