

Version: Chrome

Ξ 1) Click the

button at the top right hand corner

2) Tools \rightarrow Clear Browsing Data

| Chrome | Settings | | Se | New tab Ctrl+T New window Ctrl+N New incognito window Ctrl+Shift+N Bookmarks Ctrl+Shift+N |
|-----------------------|--|-------------------------------------|-----------------------------|--|
| History Extensions | Sign in Sign in to Google Chrome with your Google Account to save your personalized | | | Edit Cut Copy Paste Zoom - 175% + CC Save page as Crit+5 Crit+5 Crit+5 Find Crit+5 Crit+5 Crit+5 |
| | | Create application chortcuts | | Print Ctrl+P Tools |
| Settings | web and access them from Google Chrome on - | Extensions | | History Ctrl+H |
| | your favorite Google services. <u>Learn more</u> | Task manager Clear browsing data | Shift+Esc Ctrl+Shift+Del | Downloads Ctrl+3 |
| Help | Sign in to Chrome | Report an issue | | Sign in to Chrome Settings |
| | | Encoding | (H) | About Google Chrome |
| | | View source Developer tools | Ctrl+U Ctrl+Shift+I | Help |
| | On startup | JavaScript console | Ctrl+Shift+J | Exit |



3) Tick "Empty the Cache" and "Delete Cookies and Other Site and Plug-in Data" → Clear Browsing Data

| Clear browsing data | × | | | | |
|--|--------------------------|--|--|--|--|
| Obliterate the following items from: the past hour | - | | | | |
| Clear browsing history | | | | | |
| Clear download history | | | | | |
| Empty the cache | | | | | |
| Delete cookies and other site and plug-in data | | | | | |
| Clear saved passwords | | | | | |
| Clear saved Autofill form data | | | | | |
| Clear data from hosted apps | | | | | |
| Deauthorize content licenses | | | | | |
| | | | | | |
| Learn more Cl | ear browsing data Cancel | | | | |

- 4) Click CTRL+F5 at the browser, the browser will blink once.
- 5) Go to https://advance.lexis.com and sign in again

If problem persists, please feel free to contact our customer service hotline at +65-63490110 or <u>click</u> <u>here to chat with our support team</u> via webchat.