

Version: Firefox

Tools → Clear Recent History

1. Choose **Cookies** and **Cache** → **Clear Now**



2. Click CTRL+F5 at the browser, the browser will blink once.
3. Go to <https://advance.lexis.com> and sign in again

If problem persists, please feel free to contact our customer service hotline at +65-63490110 or [click here to chat with our support team](#) via webchat.